Ticket acceptance on alternative routes

For the period 22-30 October inclusive, rail season ticket holders may travel from the following alternative stations using their existing season ticket. Customers with daily tickets may choose to travel from another station to avoid the engineering works but will need to ensure their tickets are from that station.

Rail Season Tickets from:

- Fratton, Hilsea, Cosham, Portchester and Fareham travelling to Eastleigh, and beyond, can travel via Southampton Central.
- Cosham, Portchester, Fareham, Botley and Hedge End can travel from Southampton Airport Parkway to stations Eastleigh and beyond.
- Fareham to London Waterloo may also travel from Portsmouth & Southsea and Portsmouth Harbour.
 Rail Season Tickets will not be valid on the Gosport Ferry.

Car parking arrangements

Car Park Season Tickets

Tickets normally valid at Cosham, Fareham, Botley and Hedge End **will be valid** at Southampton Airport Parkway 22-30 October inclusive.

Tickets will **not be valid** at Havant due to a reduced number of spaces whilst we carry out car park expansion work

There is no customer parking available at Portsmouth & Southsea or Portsmouth Harbour stations.

Fareham station car park will only have one-third of its spaces available during the works and will be valid for season ticket holders only on a first-come, first-served basis. Customers parking on a daily basis may wish to consider Council operated car parks in the town centre, approximately 10 minutes walk from the station.

Drop-in Sessions

Drop in sessions will be held at Fareham station on the following dates:

Thursday 6 October 1600-1900 Tuesday 11 October 0830-1130

This is your opportunity to discuss any concerns with teams from Network Rail and South West Trains who will be attending.

We look forward to seeing you there.



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Customer Service Centre 0345 6000 650

Our UK based team are available 7 days a week from 6am to 10pm for:

- Ticket sales by credit or debit card
- Comments and suggestions.



Assisted Travel 0800 5282 100 Textphone 0800 5282 100 0800 6920 792

A freephone service open 6am - 10pm for older and disabled passengers. We recommend booking assistance **24 hrs in advance.**



National Rail Enquiries 03457 48 49 50

Train times, fares and rail information.

South West Trains accepts no liability for any inaccuracy in the information contained in this publication which is subject to alteration. Please check before you travel.



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Major improvement works at Fareham 22-30 October

Buses replace trains in the Fareham area



For more details and to plan your journey please visit southwesttrains.co.uk or nationalrail.co.uk





Major improvement works in the Fareham area from 22-30 October

Major improvement works will be taking place from 22-30 October to improve the railway in the Fareham area. Buses will replace all trains between Eastleigh and Portsmouth Harbour and between Swanwick and Portsmouth Harbour.

Our engineers will be working to replace nine sets of points (which allow trains to cross between different lines) and replacing sections of track in the Fareham area. Work will also be taking place to improve the station at Fareham including the installation of a new cycle hub, improvements to the station forecourt and initial work to install a new accessible toilet. We will be carrying out much of this work while the station is closed, with completion of the station improvement project scheduled for summer 2017.

South West Trains services that will be affected:

- Trains which normally run between London Waterloo and Portsmouth via Hedge End and Botley will terminate at Eastleigh.
 Buses will replace trains between Eastleigh and Portsmouth Harbour.
- Services that normally run between Southampton Central and Portsmouth will terminate at Swanwick. Buses will replace trains between Swanwick and Portsmouth Harbour.
- Some trains from London Waterloo to Portsmouth & Southsea via Guildford will be extended to run to, and from, Portsmouth Harbour.

Services operated by **Great Western Railway** between Portsmouth and Salisbury/Cardiff and **Southern Railway** between Havant and Southampton will also be affected. Please check these operators websites if you use their services.

During the works, journey times will be extended and you are advised to check your journey before travelling.

Customers requiring assisted travel during this time should call **0800 5282 100** so that arrangements can be made. We recommend booking assistance 24 hours in advance.

We are sorry that bicycles, prams and large items of luggage cannot be carried on rail replacement services.

We would like to thank you for your patience while we carry out these essential improvement works.

Replacement Bus Pick Up Points

Portsmouth Harbour to Havant & Fareham

Portsmouth Harbour The Hard Interchange. Stands G, H or J
Portsmouth & Southsea Station Street bus stop layby outside Station

Fratton To Havant & Fareham: Goldsmith Avenue (A2030) by

Station Footbridge

To Portsmouth Harbour: Goldsmith Avenue (A2030)

opposite Station Footbridge

To Fareham: Norway Road Bus Stop opposite Vauxhall

Garage (Hilsea side of Railway Bridge)

From Fareham: Norway Road Bus Stop outside Vauxhall

Garage (Hilsea side of Railway Bridge)

Bedhampton *To Havant*: New Road (B2149) Bus Stop opposite

Bedhampton Social Hall Centre

From Havant: New Road (B2149) Bus Stop outside

Bedhampton Social Hall Centre

Havant Station Forecourt off North Street (Town side)

Cosham Outside Station, High Street before Level Crossing

Portchester To Fareham: East Street (A27) Bus Stop Layby by

Shopping Centre

To Portsmouth: East Street (A27) Bus Shelter

Fareham Station Forecourt

Hilsea

Fareham to Eastleigh

Botley *To Eastleigh*: Station Hill (A334) Bus Stop outside Railway Inn Pub *To Fareham:* Station Hill (A334) Bus Stop opposite Railway Inn Pub

Hedge End Station Entrance **Eastleigh** Station Forecourt

Fareham to Swanwick, Netley & Southampton

Swanwick Station Entrance

Bursledon To Fareham & Portsmouth: Bridge Road (A27) bus stop

layby on Southampton side of railway bridge

To Southampton: Bridge Road (A27) bus stop shelter on

Southampton side of railway bridge

Hamble Hound Road by Hamble Lane Roundabout (Netley side)

Netley Station Forecourt

Sholing To Fareham & Portsmouth: Station Road Bus Stop opposite

Station Entrance

To Southampton: Station Road by Shop adjoining Station

Entrance

Woolston Bridge Road Bus Stops at bottom of Garton Road

Bitterne To Fareham & Portsmouth: Bullar Road Gyratory (A3035)

Bus Shelter

To Southampton: Bullar Road (A3035) by The Station pub

St Denys To Fareham & Portsmouth: Belmont Road junction

opposite Osborne Road South

From Fareham & Portsmouth: Belmont Road junction with

Osborne Road South

Southampton Central Station Forecourt 'Toys R Us' side

